

# Snowy Valleys Community Preparedness Guide

Version 2 December 2025

**IN THE EVENT OF  
AN EMERGENCY  
DIAL 000**



## Get Ready Now

- Develop your individual/household or business preparedness plan.
- Check and update your insurance.
- Prepare your house and property.
- Pack your go kit.
- Check your sources of information.
- Know your Neighbourhood Safer place.
- Ask your neighbours what their plan is.
- Have fuel in your car.



## Sources of information

ABC [www.abc.net.au/emergency](http://www.abc.net.au/emergency)

Live traffic [www.livetraffic.com](http://www.livetraffic.com)

Bureau of Meteorology [www.bom.gov.au](http://www.bom.gov.au)

RFS Rural Fire Service [www.rfs.nsw.gov.au](http://www.rfs.nsw.gov.au)

SES State Emergency Service [www.ses.nsw.gov.au](http://www.ses.nsw.gov.au)

ABC News Radio

Local Radio FM 96.3

Police

Social media: RFS, SES Page

In the event of an Emergency dial 000



### Hazards Near Me

Receive notifications when a natural disaster is approaching



### Live Traffic NSW

Plan ahead and see what hazards are impacting your route



### Emergency Plus

The 'what 3 words' feature gives your precise location for emergency services



### BOM Weather

Check for weather forecasts and warnings



### Get Ready NSW

Visit [nsw.gov.au/GetReadyNSW](http://nsw.gov.au/GetReadyNSW) to download these four apps.



## Download these Priority Apps



what3words

## Get your Go Kit ready

- Proof of identity - licence, passport, birth certificate, tax file number, rates notice, important documents



- Mobile phone, charger & Power bank
- Computer, USB, Hard drive

- Medications and Scripts
- Reading glasses & Hearing Aids



- Radio and batteries

- Photos

- Cash, EFTPOS Card and jewellery (empty safe)

- Water bottle and basic food items

- Items for Children-nappies, toys

- Basic set of appropriate clothing for each family member

- Blankets and towel

- Other personal hygiene needs

- Items for pets- food, medications, cages, floats, leads, vaccination card



## Community Contacts and Groups

**Prepared and distributed by the Snowy Valleys Resilience Hub, this guide reflects input from community consultations conducted by Snowy Valleys Resilience Hub and the Resilient Towns Initiative.**

### Key contacts:

- Emergencies - 000
- RFS Headquarters Tumut 6941 2222
- Snowy Valleys Council - 1300 275 782
- LLS Riverina (Stock) - 1300 795 299
- Essential Energy - 13 20 80
- Red Cross - 0437 873 537
- Anglicare - 0490 707 543
- Lifeline - 131 114
- 13YARN - 13 92 76
- Accessline - 1800 800 944

### Participating Community groups:

- Snowy Valleys Resilience Hub
- Local Rotary Club
- Local CWA
- Local Men's Shed
- Local Search & Rescue (VRA)
- Local RFS
- Local Fire and Rescue NSW
- Local Preparedness Group

## What else can I do?

- Notify Family Members.
- Check your neighbours.
- Know and understand the Rural Fire Service Fire Danger Ratings.
- Expand Hazards near me "Watch Zone" to 35km from your location.
- Stay up to date with alerts and warnings.
- If a fire is moving towards your home under an Emergency Alert it is recommended you leave early. This is especially the case if you have limited fire fighting experience and limited resources to combat a fire.
- Allow access to your property for Emergency Services.
- Turn off Gas and Electricity.
- Anticipate - it is going to be stressful
- Identify - how do I feel stress?
- Manage - how am I going to manage it?

• Please contact the Snowy Valleys Resilience Hub at 0472 813 475 for any feedback or suggested changes to this guide.

## Where to go ?

Leaving early is always the safest option.

**Emergency Evacuation Centres** will only be activated under direction of Emergency Services.

At an evacuation centre you may find; immediate emergency relief, such as food and water, first aid and personal support. Large animal evacuation may be in a different location.

**Neighbourhood Safer Places** are a place of last resort during a bushfire emergency. You may not find the services & provisions provided at an evacuation centre, so having your "Go Kit" is essential.



Neighbourhood Safer Places - NSW Rural Fire Service  
[www.rfs.nsw.gov.au/plan-and-prepare/neighbourhood-safer-places](http://www.rfs.nsw.gov.au/plan-and-prepare/neighbourhood-safer-places)  
Select LGA - Snowy Valleys

